



TERMS OF SERVICE

- Product Creation, Database Management, Backups are the Responsibility of the client.
- Mechanical, Electrical, Networking and cabling works are out of our work scope. Network cabling, hubs and power supplies to be ready on site prior to the installation.
- Annual Maintenance Contract: 20% of the system price (Hardware & Software) per year from second year
- Payment: 100% upfront along with confirmed PO
- Delivery: Within 7 days from the PO receipt
- Warranty: 1 year from the date of invoice for both Hardware and Software. Physical Damages due to improper handling & burnt circuitous due to power variations or any other related issues will not be eligible for warranty.
- No warranty for any Data & Backup. Database & backup are the responsibility of the customer; Purple Ocean won't be responsible for any data loss.